

Bus & Parking Team

Questions?

Check out the volunteering section of the event website:

christmaslunchinthepark.com.au/volunteer

Or send us an email:

christmaslunch@missionaustralia.com.au

Your brief

A beam of sunshine! A lover of people, diversity and crowds, with a friendly and agreeable nature. You're superbly placed for greeting guests as they arrive, ensuring everyone feels welcome and at ease, then directing them into the care of a friendly Steward. In a team of 8, this role assists with bus runs, parking and collecting important info for future improvements.

Arriving onsite

Please arrive onsite at your allocated time and register yourself at the Volunteer Concierge. Here you will collect your lanyard before reporting to the Bus & Parking Supervisor for briefing.

Event timings

Please refer to the enclosed event schedule for estimated timings of the event.



Mostly standing



High level of interaction



Outdoors

The Bus & Parking Team contributes by...

- Being one of the first faces of the event for our many special guests attending the Christmas Lunch in the Park event, you will be assigned one of the following four main tasks;
 - Transport liaison team member at the train station, directing guests to the Shuttle Bus to take them to the event site
 - Transport liaison team member at the event Shuttle Bus station, welcoming them to Wellington Square and directing them to the Guest Registration & Welcome Team
 - Transport Liaison Team Member, traveling on the Shuttle Bus between the train station & Wellington Square pre and post-event
 - Transport Liaison Team Member, assisting guests to board the Shuttle Bus after the event, to return them to the train station
- Welcoming and thanking guests as they arrive at and depart from the event, ensuring their first and last moments of the event are festive, welcoming and friendly.
- Being part of a rotating roster throughout the day, to assist with hassle-free parking and bus runs.
- Ensuring all guests use the transport service responsibly.
- Informing guests of the marquee opening time (11.30am), suggesting early comers relax in the garden as they wait.
- Eating lunch! Just check time with your Bus & Parking Supervisor, collecting from the Food & Beverage Supervisor.
- Reporting all incidents to your Volunteer Concierge Supervisor, no matter how small it may seem.
- Referring any medical situations to the St. John's Ambulance First Aid station.
- Referring any unsafe situations to Security.
- **Enjoying the day and sharing that joy with others!**