

# Food & Beverage Crew

## Questions?

Check out the volunteering section of the event website:

[christmaslunchinthepark.com.au/volunteer](http://christmaslunchinthepark.com.au/volunteer)

Or send us an email:

[christmaslunch@missionaustralia.com.au](mailto:christmaslunch@missionaustralia.com.au)

## Your brief

You prefer making people's day from behind the scenes, working in a tight-knit team to ensure all mouths are fed. In the Food & Beverage Crew, you'll be in a dynamic environment as you unload, sort and distribute Christmas. Without you, the show could not go on.

### Arriving onsite

Please arrive onsite at your allocated time and register yourself at the Volunteer Concierge. Here you will collect your lanyard, water bottle and PPE before reporting to the Food & Beverage Supervisor for briefing.

### Event timings

Please refer to the event schedule for estimated timings of the event.



High level of activity



Manual handling



Food handling

## The Food & Beverage Crew contributes by...

- Supporting our guests' enjoyment of Christmas Lunch in the Park 2020, through your active and enthusiastic participation behind the scenes, ensuring all catering needs are delivered in a timely, efficient and food-safe way.
- Setting up and maintaining a distribution area that is clean, tidy and compliant with food hygiene requirements.
- Preparing and bagging bread at the start of the day ready for distribution and adopting proper food hygiene practices, preparing trays/boxes for collection by Stewards.
- Ensuring both guests and volunteers are all fed during the day, paying attention to requests for any dietary requirements. Re-usable Mission Australia branded water bottles are provided this year, part filled to all guests at their tables. **IMPORTANT: Bottles can be re-filled at the drinking water tanks at the front of the marquee. Water Station Crew will help guests to fill their bottles.**
- Carefully maintaining hygiene and presentation, preparing food as instructed for collection by Stewards (in three separate courses). Stewards will advise if they need vegetarian or vegan meals at their tables and you will provide the required number in a box and repack the spare ones.
  - **Entrée:** food boxes/trays will be passed out of the cool room.
  - **Main:** food boxes/trays will be passed out of the cool room.
  - **Dessert:** stock passed from cool rooms and placed into baskets for each table
- Receiving unallocated meals from Stewards and transferring as directed by the Food & Beverage (F&B) Supervisor.
- Making sure you eat lunch too! Just make sure to check with the F&B Supervisor.
- Emptying cool rooms as advised by the F&B Supervisor, once the event has finished (ready for collection by 2:30pm).
- Reporting all incidents to your F&B Supervisor, no matter how small it may seem.
- Referring any medical situations to the St. John's Ambulance First Aid station and any unsafe situations to Security.
- Referring any unsafe or COVID-19 situations to your Supervisor, St John Ambulance or Security staff immediately.
- **And, of course, by having fun!**