

Usher for Wellbeing Zone

Questions?

Check out the volunteering section of the event website:

christmaslunchinthepark.com.au/volunteer

Or send us an email:

christmaslunch@missionaustralia.com.au

Your brief

You're a people person, who loves getting amongst it and enjoys life's activity. As an Usher, you'll assist guests as you escort them to and from their table or picnic area to the 'Wellbeing Zone' for a shower or haircut. There's nothing like getting spruced up for the occasion and that all-rejuvenating feeling of a fresh shower and a new hair-do!

Arriving onsite

Please arrive onsite at your allocated time and register yourself at the Volunteer Registration point. Here you will collect your lanyard, water bottle and any PPE before reporting to your Floor Supervisor for further briefing.

Event timings

Please refer to the event schedule.



High level of activity



High level of interaction



Outdoors

As an Usher, your contribution is to...

- Support our guests' enjoyment of Christmas Lunch in the Park 2020, through your warm, friendly attitude and your active, can-do approach. **And, of course, to have fun!**
- Cheerfully greet guests as they put their name down for a hair-cut or shower at the 'Wellbeing Zone'. Take down their name and table number or picnic area number and advise them of the approximate wait time.
- Direct them back to their table or picnic area as required, so they can enjoy their lunch and not have to queue up.
- As showers and hairdressers become available, collect the next guest on the list from their table or picnic area.
- Direct guests to chat with the other staff at the Wellbeing Zone, for access to services or a trained person to talk to, if they would like to.
- Communicate with Table and Picnic Hosts so they are aware that their guests are waiting for a shower or/and haircut.
- All guests are welcome to a shower and haircut, including kids. Parents will need to accompany their children.
- Hair cuts and showers will be available strictly between 10am and 2:00pm only, so time is limited.
- Make sure you eat lunch and stay hydrated! Just check with your Floor Supervisor before collecting your lunch from the F&B Supervisor.
- Help maintain your zone, ensuring tables are continually cleared and rubbish is disposed. But! We'll all refrain from packing up until after the official close and as advised by our supervisors.
- **Remember social distancing requirements at all times**
- **Report all incidents, issues or concerns to your Floor Supervisor, no matter how small it may seem.**