

# Santa's Elves – Gift & Carepack Distribution

## Questions?

Check out the volunteering section of the event website:

[christmaslunchinthepark.com.au/volunteer](http://christmaslunchinthepark.com.au/volunteer)

Or send us an email:

[christmaslunch@missionaustralia.com.au](mailto:christmaslunch@missionaustralia.com.au)

## Your brief

Joy to the world and the face of Christmas! Santa's Elf says it all; your role is to excite to the children's delight, as they await the sighting of the main man himself, and ensure they receive their surprise gift to their table. You will work tirelessly supporting your fellow volunteers, also ensuring all guests (14 years old plus) receive their carepack. You've got this!

### Arriving onsite

Please arrive onsite at your allocated time and register yourself at the Volunteer Concierge. Here you will collect your lanyard before reporting to the Gift & Carepack Supervisors for briefing, at the allocated location.

### Event timings

Please refer to the enclosed event schedule for estimated timings of the event.



High level of activity



Manual handling



Outdoors

## Santa's Elves – Carepack Distribution Team contributes by...

- Supporting the enjoyment of a festive and meaningful day for our guests by ensuring the smooth roll-out of carepack distribution to our adult guests., whilst ensuring that all children receive their age-appropriate gift, to their table, using the onsite system.
- Keeping the bulk storage location tidy and rubbish-free, cleaning as you go.
- Storing any leftover gifts and carepacks neatly and boxed up by age-group, as necessary.
- Exciting and delighting children as they await the arrival of Santa.
- Assisting Santa who is on a quick visit, by distributing age-appropriate gifts to tables, by ascertaining ages as children eagerly wait for the Elves to work their magic.
- Referring any medical situations to the St. John's Ambulance First Aid station outside.
- Referring any unsafe situations to your Supervisor, St John Ambulance staff or Security immediately.
- Eating lunch! Just check for a suitable time with your Gift & Carepack Supervisor and collect your lunch from the Food & Beverage Supervisor from Catering Tent #1 or #2.
- **Enjoying the day and sharing that joy with others!**